



CARRIE WILES

LEAD CONSULTANT



CONTACT

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PERSONAL

Carrie Wiles has been a valued team member of GEMKO Information Group, LLC. since 2001. GEMKO is an I.T. and Business consulting firm that emerged from an accounting firm; presently affiliated with the Top 30 nationally ranked CPA firm, The Bonadio Group.

STRENGTHS

Carrie's core strengths include her ability to relate to and communicate with clients in an unmatched manner. She has the determination, the knowledge, and the professionalism to ensure satisfaction among all of GEMKO's clientele.

EXPERIENCE

With over 20 years of real-world experience with Microsoft Dynamics and ProjectPro software, Carrie is a true professional in her position. Not only has she worked as an MS Dynamics Consultant for GEMKO for 17 years, but she has also worked with the software from the client perspective, allowing her to know the software inside and out and to relate to any client issues with a deeper understanding and ability to problem-solve.

RESPONSIBILITIES

Carrie, as a Lead Consultant, is the window between the MS 365/BC team and our clients. She is responsible for effectively communicating between the two parties and maintaining a friendly and professional work environment. She ensures tasks are completed according to project deadlines and pursues leads. Most importantly, she designs, documents, and integrates solutions to client's requests to ensure implementation of Microsoft Dynamics fits their business processes. She travels to client sites to review software processes as well as attends educational seminars and relates the information to the entire ProjectPro team.

EDUCATION

Carrie graduated from the University at Buffalo in 1996 with a Bachelor's Degree in Management Information Systems. Since then, she has continued her education through hands-on experience with a number of softwares. She also regularly attends educational conferences to learn about any new updates within MS Dynamics software. She is an expert in all of the business applications of NAV, including Financials, Dimensions, Fixed Asset Management, Jet Reports, Job Management, Inventory, Resource Management, Manufacturing, Distribution, EDI, Data Migration, Contact Management, Artifex Commissions, E-ship/E-Receive/Labels, Credit Card Add-ons, and more.

ACTIVITIES

Carrie actively fund-raises for a number of charities through affiliation with The Bonadio Group. When she is not travelling to clients for work, she helps the rest of the MS 365/BC Team on projects in-office. She has a passion for what she does here at GEMKO and that is why she is so talented in at her position.

INTERESTS

Outside of work-related activities, Carrie loves to travel the world, enjoys spending time with her family and friends, and regularly practices yoga.